

# Privacy Policy

MeYou&Music (MEYOU&MUSIC STUDIOS LTD)

Effective Date: April 9, 2026

## 1. Introduction

MEYOU&MUSIC STUDIOS LTD ("MeYou&Music," "we," "us," or "our"), a company registered in the Federal Republic of Nigeria, respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, share, and protect information when you visit meyoumusic.com, create an account, subscribe to our services, or otherwise interact with us. By using our services, you agree to the practices described in this Policy.

## 2. Information We Collect

We collect information that you provide directly, information collected automatically, and information from third parties. The categories include: (a) Account Information such as your name, email address, password, country, and billing details; (b) Project Information such as stems, reference tracks, lyrics, artwork, creative direction, and messages exchanged through the platform; (c) Payment Information processed through our third-party payment processors (we do not store full card numbers on our own servers); (d) Technical Information such as IP address, browser type, device identifiers, operating system, and usage logs; and (e) Communications you send us through email, chat, or support channels.

## 3. How We Use Your Information

We use your information to: create and manage your account; deliver mixing, mastering, and related services; process payments and prevent fraud; communicate about projects, revisions, and support requests; send service updates, billing notices, and important account messages; improve our platform, methodology, and customer experience; enforce our Terms and Conditions; and comply with legal obligations. We do not sell your personal information to third parties.

## 4. Legal Basis for Processing

Where applicable law requires a legal basis for processing, we rely on the following: performance of a contract (to deliver services you have purchased); legitimate interests (to operate, secure, and improve our business); consent (where you have opted in, such as marketing emails); and compliance with legal obligations.

## 5. Use of Project Materials

Audio stems, references, and creative briefs you upload are used solely to deliver your mixing and mastering services. Internal staff and contracted engineers may access these materials under confidentiality obligations. Unless you opt out in writing, we may use short excerpts of your mixed work,

including before-and-after samples, for portfolio and promotional purposes as described in our Terms and Conditions.

## **6. Cookies and Tracking Technologies**

We use cookies, local storage, and similar technologies to keep you logged in, remember your preferences, understand how the platform is used, and support security features. You can control cookies through your browser settings, but disabling them may limit functionality. We may also use analytics tools (such as privacy-respecting analytics providers) to understand aggregated usage patterns.

## **7. Sharing Your Information**

We share personal information only as necessary and only with the following categories of recipients: (a) service providers and subprocessors who help us operate the platform, such as hosting, payment processing, email delivery, and analytics; (b) engineers and internal staff who need access to deliver your project; (c) legal and regulatory authorities where required by law or to protect our rights; and (d) successors in the event of a merger, acquisition, or sale of assets. All third parties are bound by appropriate confidentiality and data protection obligations.

## **8. International Data Transfers**

Because MeYou&Music is based in Nigeria and serves clients internationally (including the United States and other countries), your information may be transferred to, stored in, and processed in countries other than your own. By using our services, you acknowledge and consent to such international transfers. We take reasonable steps to ensure your data is handled in accordance with this Policy wherever it is processed.

## **9. Data Security**

We implement reasonable administrative, technical, and physical safeguards to protect your information against unauthorized access, alteration, disclosure, or destruction. These include encrypted connections (HTTPS), access controls, secure password storage, and restricted engineer access. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

## **10. Data Retention**

We retain your account information for as long as your account remains active and for a reasonable period thereafter to comply with legal, accounting, and operational requirements. Project files (including stems and delivered mixes) are retained for a minimum of 90 days following project completion, after which they may be archived or deleted unless a longer retention period is required by law or requested by you. You may request earlier deletion subject to our legal obligations.

## **11. Your Rights**

Depending on your jurisdiction, you may have the right to: access the personal information we hold about you; request correction of inaccurate information; request deletion of your information; object to or restrict certain processing; withdraw consent where processing is based on consent; request a copy of your data in a portable format; and lodge a complaint with a data protection authority. To exercise these rights, contact us through your account dashboard or the contact methods listed at the end of this Policy. We will respond within a reasonable timeframe and in accordance with applicable law.

## **12. Marketing Communications**

We may send you occasional marketing emails about new features, promotions, or educational content. You can opt out at any time by clicking the unsubscribe link in our emails or adjusting your account notification preferences. Opting out of marketing does not affect transactional messages such as billing notices, project updates, or security alerts.

## **13. Children's Privacy**

Our services are not intended for individuals under the age of 18. We do not knowingly collect personal information from children. If we learn that we have inadvertently collected information from a minor, we will delete it as soon as possible.

## **14. Third-Party Links and Services**

Our platform may contain links to third-party websites or integrate with third-party services (such as payment processors or analytics tools). We are not responsible for the privacy practices of these third parties, and we encourage you to read their privacy policies separately.

## **15. Changes to This Policy**

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, legal requirements, or for other operational reasons. When we make material changes, we will revise the Effective Date above and notify you through the platform or by email. Continued use of the services after changes take effect constitutes acceptance of the updated Policy.

## **16. Contact Us**

If you have questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us at: MEYOU&MUSIC STUDIOS LTD, via the contact form on meyoumusic.com or through your account dashboard. We are committed to resolving any concerns you may have about your privacy.